

***JAL INFOTEC***



**C O R P O R A T E   P R O F I L E**

Be a Good Solution Partner.

# About JAL INFOTEC

JAL INFOTEC was originally established on August 1978 as Tescom Inc. which assumes the whole IT strategy of JAL groups.

We consistently provide full range of computer network systems for airline's operations such as flight reservation, airport check-in, cargo tracking, aircraft operation, JAL Mileage Bank, from development to maintenance.



## JAL INFOTEC WILL:

Create IT services which make our customer's dreams come true;  
and contribute to society by enhancing our corporate value with our  
advanced IT technologies;  
as a central IT operating company in the JAL Group.

And Contribute to the society by increasing corporate value with  
progressing IT skills.





# Business Domain

## ◆ System Development

Through the development of ticket reservation, baggage check-in and automatic check-in systems at airports, as well as systems used at security checkpoints, boarding gates, and briefing systems used by pilots, JAL INFOTEC is contributing to the improvement of the customer's flight experience in addition to supporting safe and secure flight operations.

We provide high quality systems from infrastructure construction to application development, utilizing our extensive knowledge and proven track record in the aviation industry as our main field.

## ◆ System Operation and Maintenance

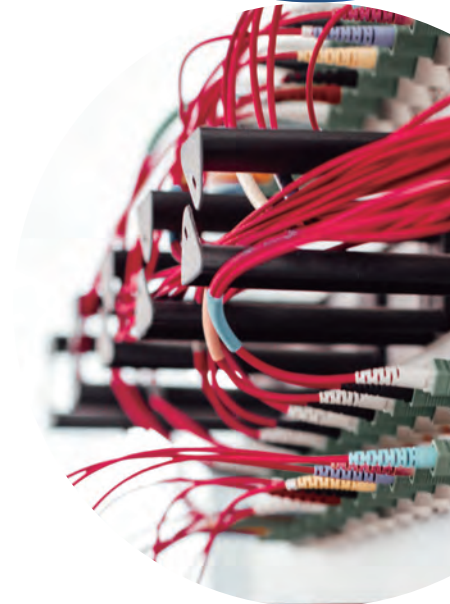
To keep the system running optimally, operation monitoring and regular maintenance are essential. In the field of aviation operations, we continue to support mission-critical systems which never stop at any time, 24 hours a day, 365 days a year.

We provide highly reliable IT services, from system maintenance and management to maintenance and operation.

## ◆ Field IT Service

We provide various fields of IT services including construction and maintenance services for a variety of equipment and devices in airports and offices, as well as efficient IT support for the people working there, maintenance of the airport Wi-Fi environment, installation of digital signage, and maintenance of the aviation wireless environment.

We provide total and consistent IT services in large-scale facilities from hardware to applications and besides networks.





# Company Profile

**JAL INFOTEC** 

Company Name JAL Information Technology Co., Ltd.  
 Abbreviation JIT  
 President Hideyuki Koyama  
 Established August 1978  
 Shareholder Japan Airlines Co., Ltd.  
 Affiliate Company JTA INFORMATION & COMMUNICATION CO., LTD.  
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 108-0023 Japan  
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 Website <https://www.jalinfotec.co.jp/>  
 Branches Sapporo, Narita, Haneda, Osaka, Fukuoka  
 Business System Development/System Operation  
 and Maintenance/Field IT Service  
 Certifications The Privacy Mark, ISO27001

## History of JIT

- 1978 August Tescom Inc. was established as a spin-off company of IT department of JAL assuming the whole system and network of JAL.
- 1979 Opened Sapporo office in October and Osaka office in December.
- 1980 December Opened Fukuoka office.
- 1982 April Established Tokyo OA Machine Inc. as a subsidiary of Tescom.
- 1984 July Nikko Joho Kaihatsu Inc. was established as a second spin-off company.
- 1986 September Opened Nagoya office.
- 1987 October Established Hokkaido Joho Tsuushin Inc. as subsidiary of Tescom.
- 1988 August Established Kokusai Tsuushin Consulting Inc. as subsidiary of Tescom.
- 1990 January Tescom Inc. changed company name as JAL DATA Tsuushin Inc.
- 1996 October JAL DATA Tsuushin Inc. and Nikko Joho Kaihatsu merged and established JAL Information Technology Co., Ltd. (JIT).
- 1997 July JIT merged three subsidiaries. (Tokyo OA Machine, Hokkaido Joho Tsuushin, and Kokusai Tsuushin Consulting.)
- 1999 October Qualified ISO9002
- 2000 May IBM Japan, Ltd. made equity participation
- 2011 JAL acquired whole stakes of IBM Japan in July and held 100% share of JIT.
- 2021 January Relocated the headquarters offices to msb Tamachi.



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